



**Changing the
outsourcing
landscape**

Outstanding outsourcing service

Committed to providing our clients with the highest quality of service at a competitive price



About Us

Outsourcing for cost and time saving

The Problem

Many companies struggle with providing efficient and effective customer support, technical support, sales development, and live chat support services in-house. They often face challenges such as high costs, limited resources, lack of expertise, and difficulty in scaling their operations to meet customer demands



Productivity

The amount of time it takes to manage a single staff and the



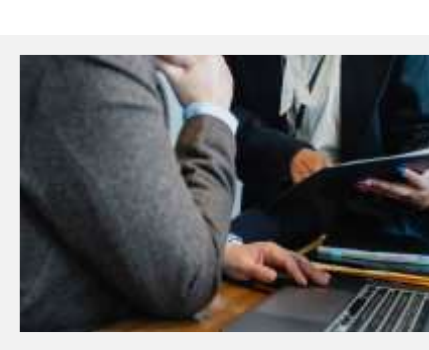
Labor Cost

Competitiveness and different options of payment.



Skilled Staff

Getting the right resource for the scope of work provided.



Scalability

Growing a team when required is a challenge for most companies.



Flexibility

the availability of resources 24/7



Solution

The key benefit of our company is the ability to access cost effective outsourcing solutions without compromising quality.



Cost saving

Competitive cost, since our staff are located around the globe.



Round the clock support

We provide round the clock service as required.



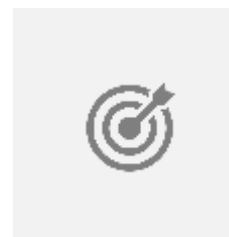
Flexibility/ scalability

Able to grow a team with in your team.



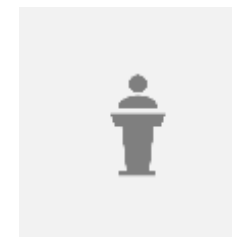
Services

By choosing ned+ your business can benefit from competitive price, flexible approach and scalability when required.



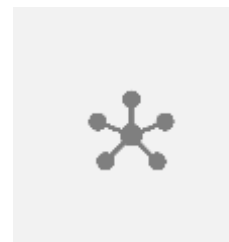
Customer support

Support your customers by answering questions about your app, products, services, etc.



Tech support (level-1)

Supporting your employees/ clients regarding technology support that can be handled virtually



Sales development representative

Help your sales team get more leads by making calls to potential clients and communicating with clients about improved products and services



Live chat support

Answering questions via chat to your customers or anyone accessing your website with questions

Benefits



Save money

- Dramatically reduce operational costs by building a team of talent in the world's biggest and most affordable workforce.



Grow faster

Supercharge your business and outstrip the competition by focusing on what you do best, we'll take care of the rest



Expert talent

- Experienced professionals with great English that work directly for your team.

Pricing

Pricing structure

1

Commission based

Based on agreed percentage or fees, we will be charging on service provided.

2

Hourly rate

Our team will be engaged on a project basis.

3

Dedicated resource

We will work as part of your organization, and our resource will be dedicated to your team.

Our service models

- \$39 per hour/ On Call Service
- \$29 per hour/ 200- Hour Block
- \$19 per hour/ 1000- Hour block
- \$19 per hour/ Dedicated Resource
- \$650 per day/ On-site Support
- **Available Ad hoc and within short notice**
- **No overtime charges during weekends and/ or after hours**
- **On-site support SOW to be signed separately**

values:

Customer satisfaction: The company's customer support team is available 24/7 to answer questions and resolve issues.

Quality: we are committed to providing its clients with high-quality services. The company's employees are skilled and experienced.

Flexibility: We can adapt to the changing needs of its clients.

Transparency: we provide regular updates on the progress of its projects.

Communication: we are committed to communicating effectively with its clients. The company's employees are always available to answer questions and provide support.



Summary

NED+ is a reliable and experienced outsourcing company that can help you improve your business operations. The company offers a wide range of services, and its team of experts is always available to help you

Testimonials

Working with ned+ has really been a fantastic experience!

GM Abraham Woldu, Diamond Hotel

I was extremely impressed with their efficiency.

CEO Ephraim Gebremedhin, Eagle transport service

They have been significant to the success of our project and it goes without saying, we look forward to continuing an excellent working relationship with them.

CEO Milli Milton, Culturified

OUR VISION

In five years, we envision ned+ as a leading outsourcing company, known for its exceptional customer support, technical support, sales development, and live chat support services. We aim to have a strong presence in the market, serving a diverse range of clients across various industries. Additionally, we plan to expand our service offerings and explore new markets to further solidify our position as a trusted outsourcing partner





Thank You

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